Focus Occupation: **Bill and Account Collectors (43-3011)**

Focus occupation: Bill and Account Collectors	
Employment and Growth	574/ 16.0%
Ave. Monthly Wage	$3,393
Education/Experience	High school diploma or equivalent

Advance FROM Focus Occupation

Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
First-Line Supervisors of Office and Administrative Support Workers (43-1011)	2	2,697/ 13.2%	HS/1-5 yrs	79
Eligibility Interviewers, Government Programs (43-4061)	1	1,061/ 7.0%	AA	77

Transfer TO and FROM Focus Occupation

Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Bookkeeping, Accounting, and Auditing Clerks (43-3031)	0	5,163/ 11.2%	HS	80
Credit Authorizers, Checkers, and Clerks (43-4041)	0	42/ 10.5%	HS	78
Customer Service Representatives 🍃 (43-4051)	0	4,135/ 15.1%	HS	87
Insurance Claims and Policy Processing Clerks (43-9041)	0	221/ 18.2%	HS	74

Advance TO Focus Occupation

Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Billing and Posting Clerks (43-3021)	-1	1,563/ 19.5%	HS	80
Receptionists and Information Clerks (43-4171)	-2	3,619/ 18.0%	HS	81

Important note: A worker does not necessarily have to traverse every rung to advance to or from the focus occupation. Occupations above and below the focus occupation are directly related to the focus occupation, but they are not necessarily directly related to each other. For example, actors and athletes are both related to agents of artists, performers, and athletes, but actors and athletes are not directly related to each other.

Analysis and development of the career lattice is by the Alaska Department of Labor and Workforce Development, Research and Analysis Section.

Data sources used for research and analysis: O*NET (Occupation Information Network), Alaska Occupational Data Base (ODB), Standard Occupational Classification Manual, North American Industry Classification System manual, Bureau of Labor Statistics Occupational Employer Survey (OES) wage estimates.